

<NAX JAPAN Privacy Policy, JP, URL >

<https://naxjapan.com/privacy/>

NAX JAPAN Co., Ltd. (hereinafter referred to as "Our Company") will take appropriate measures to manage and protect the personal information of our customers, business partners, shareholders, and employees in accordance with our Privacy Policy. (\*)

(\*) This Privacy Policy complies with the applicable laws and regulations of Japan.

How we handle your personal information

Objectives

At NAX JAPAN Co., Ltd. (hereinafter referred to as "Our Company"), we are committed to maintaining a lasting and harmonious relationship with all of our stakeholders through our logistics services. We are a company dedicated to thorough compliance with all laws and regulations.

As such, we believe that ensuring proper personal information management is a core part of our corporate philosophy.

Our Company has established a Privacy Policy to establish self-imposed rules and systems to protect personal information.

All executives and employees of Our Company will strictly abide by this policy and strive to keep personal information secure.

We acknowledge the importance of maintaining the integrity of personal information and will duly carry out our corporate social responsibility in accordance with the following policy.

Compliance with laws and regulations related to the handling of personal information

Our Company will abide by all the laws, regulations, national guidelines, and other relevant personal information privacy protection standards (hereinafter referred to as the "Act on the Protection of Personal Information") and comply with other related laws, regulations, and guidelines.

Definition

The definitions for personal information, personal data, and other terminology in this policy are in accordance with those provided in the Act on the Protection of Personal Information.

※Personal information refers to information defined in Article 2 of the Act on the Protection of Personal Information (Act No. 57 of 2003). Personal information is information that identifies or can be used to identify a specific individual by combining one or more of the following: Name, date of birth, age, gender, address, telephone number, household composition, hobbies, preferences, e-mail address, employer, affiliations, employer address, employer telephone number, credit card number, bank account number, and various numbers and character strings assigned to individuals, information regarding purchased goods, products, and services, website access information, claims, consultations, inquiries, etc. The subject of the information is the person who can be identified from the above personal information.

#### Acquisition, Use and Provision of Personal Information

Our Company will only collect personal information through appropriate methods and use them within the scope of the specified purposes (except as otherwise required by law).

We will not use personal information beyond the scope deemed necessary to achieve the purpose of use. For this purpose, we will take all appropriate steps to enforce that.

We will not provide personal information or specified personal information to third parties without the consent of the individual (except as otherwise required by law).

#### Personal Information Protection System (Appointing a Supervisor)

Our Company will appoint a supervisor and establish a personal information protection system with clearly defined roles and responsibilities to ensure the protection and proper management of personal information. (See attachment)

We will appoint a person responsible for handling personal information (hereinafter referred to as the "Supervisor").

The supervisor will be responsible for overseeing affairs related to the management of personal information and the implementation of measures described in this

Policy. They will also be in charge of implementing other measures required to enforce employee compliance in accordance with the provisions of this Policy. We will establish a complaint and consultation counter for quickly dealing with any personal information-related issues.

#### Privacy Protection and Management

Our Company will take all necessary preventive and corrective measures to appropriately manage all personal information in our possession and safeguard against data leaks, loss, or damage.

In the event that we outsource the processing of personal information to a third party, we will form a contract outlining the protection of personal information, as well as manage and supervise the said third party to ensure they adhere to the established practices.

#### Employee Training

Our Company will conduct periodic information security training to equip our employees with the appropriate information privacy (including handling personal information) knowledge.

#### Understanding External Environments

When processing personal information in a foreign country, we will make sure to gain a clear understanding of that country's privacy practices and other relevant systems.

#### Company Regulations

Our Company has established separate information security regulations that cover matters beyond the handling of personal information. Our operations will generally adhere to these regulations.

Established on October 1, 2020

NAX JAPAN Co., Ltd.

For inquiries concerning our Privacy Policy, handling of personal information, notifications, disclosures, corrections, and additions regarding the stated intended

use of personal information and the discontinuation of use, deletions, and disclosures of records provided to third parties, contact us at the following address.

For personal information-related Inquiries, please contact the following department.  
Administration Group, Administration Department  
Privacy Protection Management Consultation Desk  
E-Mail Add [privacy-policy@naxjapan.com](mailto:privacy-policy@naxjapan.com)